



June 2016

**PRODUCT RECALL NOTICE**  
**Potential safety issue**

Dear Customer,

We are currently conducting a voluntary recall campaign on certain Delphi aftermarket Braking parts:

The list of Part Numbers, Descriptions and Production Date Codes is attached.

The production date code can be found on the label of the box.

We found quality issues on the Parts which unfortunately may lead to failures or malfunctions. These are rare incidents when the Parts have been fitted in vehicles. To avoid any risks for the user of the vehicle in case of failure, however, we have decided to recall the Parts.

Our records show that you have purchased the attached volumes. We herewith urge you to immediately cease selling the Parts and return all your stock of the Parts to Delphi.

At the same time we request you to contact as soon as possible all your customers who have bought these part numbers since December 2015 and instruct them to check their stocks and return those with the production batch codes as per the attachment. You/Your customers in turn should immediately contact end-users/garages that have had these parts fitted and request them to go to their garage or repair shop to have the Brake Hose replaced at no cost.

Please confirm to us immediately that you have completed these measures.

Delphi will reimburse you for the cost resulting from these actions according to the following conditions:

- Delphi will replace the Parts that you and your customers (repair shops, garages) have on stock at no cost.
- In case the Parts have to be exchanged in a car as they are already in use, please ask your customer to do so. The garage should charge the work done (part & labour) to you and invoice accordingly. Delphi will then reimburse you for these costs.
- Please note that Delphi needs a detailed cost breakdown on each individual case in order to consider any financial compensation: copy of the sales invoice for the replacement part; garage invoice for the labour costs; and Delphi Part returned with completed warranty claim form.



- Delphi will not reimburse for any other work done at the time of the authorized repair work (i.e., no replacement or repair of any other part or customer satisfaction type of work).
- Parts removed from your stock must be returned to Delphi to the following address:  
  
Warranty Department  
Delphi Lockheed Automotive  
Juno Drive  
Leamington Spa  
United Kingdom  
CV31 3TA
- Parts removed from vehicles must be returned to Delphi through the standard warranty returns procedure.

Should you have any further questions, please do not hesitate to contact Dean Henderson on +44 (0)1926 472 963

We kindly appreciate your cooperation in this regard and we urge you to communicate this to your customers as soon as possible. Delphi may follow up with further actions related to this campaign.

Thank you for your cooperation in this matter.

Best regards,

*Philip R Woodcock*

Customer Sales Manager  
Delphi Lockheed Automotive Ltd